

El Dorado County Emergency Services Authority

JPA Board of Directors Meeting Minutes

Wednesday, February 24, 2021 - 9:00 a.m. Zoom Meeting ID: 839 2773 9125 Passcode: 735464

CALL TO ORDER: 0903

PLEDGE OF ALLEGIANCE

ROLL CALL

Board Attendees:

- CAL FIRE Cameron Park Fire, Assistant Chief Sherry Moranz
 CAL FIRE ECC AEU, Unit Chief Mike Blankenheim
 Diamond Springs Fire, Chief Bryan Ransdell, *Vice Chair* El Dorado County Fire, Chief Tim Cordero
 El Dorado Hills Fire, Chief Maurice "Mo" Johnson, *Chair* CAL FIRE Cameron Park, Batta
 CAL FIRE ECC AEU, Assistant
 CAL FIRE ECC AEU, Assistant
 CAL FIRE ECC AEU, Assistant
 Diamond Springs Fire, Chief Bryan Ransdell, *Vice Chair* El Dorado County Fire, Chief Tim Cordero
 El Dorado Hills Fire, Chief Maurice "Mo" Johnson, *Chair*
- Garden Valley Fire, Chief Linda Szczepanik
- Georgetown Fire, Chief Glenn Brown
- Marshall Medical Center, Cynthia Rice
- Mosquito Fire, Chief Jack Rosevear (arrived at 0910)
- Pioneer Fire, Chief Mark Matthews
- Rescue Fire, Deputy Chief Mike Lilienthal (departed at 0920)
- CAL FIRE Cameron Park, Battalion Chief Jed Gaines
 CAL FIRE ECC AEU, Assistant Chief Brian Newman
 Diamond Springs Fire, Deputy Chief Ken Earle
 El Dorado County Fire, Division Chief Paul Dutch
 El Dorado Hills Fire, Deputy Chief Dustin Hall
 Garden Valley Fire, Battalion Chief Bob Bement
 Marshall Medical Center, EMS Coordinator Michele Williams
 Mosquito Fire, Battalion Chief Dion Nugent
 Pioneer Fire, Battalion Chief Mike Stutts
 Rescue Fire, Deputy Chief Dustin Hall

Guests: Mike Kaslin, REACH

Other Attendees: Chief Mike Batham, Cal Fire ECC Paul Gilcrest, EDC Fire BOD Mickey Kaiserman, EDC Fire BOD John Giraudo, EDH Fire BOD Tim White, EDH Fire BOD Barbara Mikels, MOS Fire Sue Hennike, EDC CAO's Office Cristy Jorgensen, EDC ESA Brian Veerkamp, EDC ESA

1. APPROVAL OF AGENDA

Director Lilienthal motioned to approve the agenda. Director Cordero seconded the motion, which carried unanimously.

2. PUBLIC COMMENTS

None.

3. CONSENT CALENDAR

3.1 Approval of Action Summaries

- JPA EMOSC Committee Meeting Minutes of October 21, 2020
- JPA EMSOC Committee Meeting Minutes of November 18, 2020
- JPA EMSOC Committee Meeting Minutes of January 20, 2021
- JPA Board Meeting Minutes of October 28, 2020
- Special JPA Board Meeting Minutes of December 16, 2020
- Approval of October-December 2020 & January 2021 Accounts Payable Claims

3.2 Fiscal Document/County of El Dorado Signature List

ACTION: Motion to Approve Consent Calendar

Director Cordero motioned to approve the consent calendar. Director Moranz seconded the motion, which carried unanimously.

4. CORRESPONDENCE

None.

5. REPORTS

5.1 Executive Director Report

• Executive Director Veerkamp reviewed the Executive Director's report, highlighting areas of business operations, detailed activities and vendor management conducted by both the Executive Director and Deputy Director on behalf of the EDC ESA since the last Board of Director's Meeting in October of 2020.

5.2 Response Statistics for October-December 2020 & January 2021

- Reviewed provide response statistics.
- Executive Director Veerkamp: been reviewing response statistics at the EMSOC level. Gaining a lot of information and analyzing data for potential system status management in the future. Focusing specifically on move-ups and covers and looking at cost associated with those response statistics.
- Director Johnson-looks like an increase in call volume for Sacramento County responding to El Dorado County. Is there additional information on this increase? In the past it was closer to a 50/50 split.
- Director Cordero: starting in November the exception report was modified. Exceptions were divided
 out between those approved in the Master Contract and all others. It appears that delays due to move
 up and cover assignments are not on the approved Master Contract list. As further analysis is done on
 move up and covers, we need to pay attention to exceptions which result from those assignments and
 may affect meeting our response times per the Master Contract.
 - 5.2.1 Medical Response Times
 - 5.2.2 Mutual Aid
 - 5.2.3 Move Ups & Covers
 - 5.2.4 IFTs
 - Executive Director Veerkamp: In June 2020 the Board approved a change in policy to modify out of county IFTs. Two exceptions are Stanford and San Jose Behavioral Health. If an IFT comes in for one of those facilities, it is still listed in our current policy as approved locations we will provide transfer to from Marshall.
 - Executive Director Veerkamp: have not had major IFT related issues since the holidays. Have collaborated with Marshall on a couple of IFT questions. and opened lines of communication with Marshall on the JPA response process relative to IFTs.
 - Director Moranz: with regards to transfers to San Jose Behavioral Health, is Marshall still working off of the approved list of private ambulance companies approved to provide IFT service in the County and using the JPA medics as a last resort? Executive Director Veerkamp confirmed that this is still the process in place.
 - 5.2.5 Response Comparison

- Deputy Director Jorgensen: This report looks at the individual medic units for the period of July-December 2020. Focuses on the percentage of times that each unit spent on IFTs vs. Move Up and Cover assignment vs. medical response. Intent was to better understand the unique call load for each medic unit in the system. Demonstrates which units are on move up and covers the most and how the IFTs are spread across the system. Will continue to analyze this information further.
- Director Cordero: Appreciates the graphs. Would it be possible on the move ups to determine when the units respond to a call, is that call in their first in area, the cover area or some other area?

5.3 Code 2 and Code 3 IFTs Stats (Standing Board Item)

Covered in earlier Response Statistics Reports.

5.4 Ambulance Deployment Model Review (Standing Board Item)

- Director Cordero: This issue falls under the System Enhancement Committee that met yesterday.
- Director Johnson: Should the Board keep this as a standing item on the agenda or combine it with a System Enhancement Report? Executive Director Veerkamp recommends keeping this item on the agenda to continue to address the deployment model. Will continue to leave this agenda item as a standing item for future meetings.

5.5 CARES Act Update

- Deputy Director Jorgensen: this report closes out the final reporting to the Board on the CARES Act and where the funds were spent and allocated. CARES Act funds had to allocated by December 30, 2020. Ended contract period with a \$0 balance per the terms and deadlines listed in the Subrecipient Agreement.
- Executive Director Veerkamp: There may be an additional round of COVID related funding. Will continue to keep the Board informed on that topic.
- Sue Hennike: Have heard about funding coming in specifically for public health needs and includes strict spending parameters. If additional funds are allocated, CAO's intent is to collaborate with public and private partners on allocation of those additional funds.

5.6 AVL Implementation

- Executive Director Veerkamp: Ready to move forward with the AVL Program. Pilot program has been successful. Still some connectivity issues that will likely always exist due to the topography of the County. Have received information from Chief Wood, Chief Moranz and Chief Newman. Working out the pricing structure with the vendor.
- Director Johnson: Is there an implementation date or timeline? Executive Director Veerkamp: we are working on that and will send that information out soon.

5.7 Annual Inventory Update

- Executive Director Veerkamp: With the assistance of all of the member agencies we have created an updated inventory tracking spreadsheet. Items that are unable to locate need to be surplused off of the books of the JPA.
- Deputy Director Jorgensen: Previous inventory list combined all items together: Fixed Assets, Essential Equipment and County owned property. We have split those items out onto three unique lists. The fixed asset list has a depreciation schedule built into it. The list provided for review shows many significant items as being at end of life. Multiple items that need to be surplused out and removed from the Fixed Asset inventory tracking sheet. In reviewing the list of essential equipment staff is looking for direction on whether all of these items need to stay on this list or if some can be removed (i.e. radios purchased with Homeland Security funds with a 5 year tracking requirement). Some of these items will be replaced on a regular basis due to normal wear and tear. The list breaks down the assigned the items by agency. The list of essential equipment also identifies several items that need to be removed from the list that are either ready to surplus or

unable to find. Also pulled out all of the County owned assets onto a separate list. These items need to be tracked and inventoried by the County.

- Director Johnson: Under condition of items, some are listed as "good" but also listed as being at "end of life". Is that a hard-set end of life or are the items not usable? Deputy Director Jorgensen: the Capital Replacement plan lists out that gurneys should be replaced every ten years. These gurneys are beyond that agreed upon timeframe. So, while the items may still be in useable condition, it has met the replacement timeframe established by the Capital Replacement Plan.
- 5.7.1 Surplus Items
 - Staff seeking feedback from the Board on how to manage and track these items. Staff intends to bring the list back to the April Board Meeting with an action request to surplus out identified items.
 - Director Johnson: Has EMSOC provided a recommendation on the inventory list? Deputy Director Jorgensen: No specific direction as been provided at the EMSOC level. Director Johnson: BOD will provide direction to staff to carry through to the next EMSOC meeting. The list does a good job of highlighting the list of current assets. Would like to ensure that relative to maintenance agreements, ensure the item is living within that repairable lifespan. Item may still be in good condition, but will a vendor continue to service it? Executive Director Veerkamp: the listed depreciation schedule is based on prior board direction and end of life estimates. Deputy Director Jorgensen: Zoll will not provide service to the M Series monitors that are still in the system. Zoll will provide parts and an annual preventative maintenance program for the E Series monitors, but will not extend service out beyond that. The X series monitors are still within their current life span.
 - Director Moranz: is the average on the gurneys industry standard for end of life? Deputy Director Jorgensen: that is correct. Staff reached out to Stryker specifically for that information in addition to the life span of the LUCAS Devices. Conducted additional web research on radio life span which showed 5-7 years. Director Moranz: support the inventory list as presented. One of the reasons that the gurneys are in such good condition is that they have had annual maintenance. We have spent a considerable amount of money on annual maintenance to ensure they stay in good working order.
 - Director Johnson: Need to evaluate the amount of money spent on annual maintenance and compare that with the price to purchase a new gurney. Are we spending as much on maintenance when we could just purchase a new one? Need to also pay attention to equipment that will no longer be serviced by the manufacturer. If our only option is a third party maintenance vendor, we may need to re-evaluate keeping the equipment item.
 - Director Johnson: We need to pay attention to equipment that is no longer serviceable i.e. M Series and E Series monitors. Deputy Director Jorgensen: the primary medic units have the X Series monitor. The reserve units have the M or E series monitors. Director Johnson: Do we need to continue to keep back up monitors on the reserve units? Executive Director Veerkamp: We will evaluate how much we are putting into the maintenance of these items vs. the cost to purchase a replacement. Director Johnson: Have a future conversation on the number of reserve monitors we keep in the system based on the cost of those monitors.
 - Deputy Director Jorgensen: Does the Board want the Essential Equipment List to be tracked on the master inventory list or be separated out on an internal tracking list that documents where this equipment is assigned to? Director Johnson: Defer to staff. What works best for you and what maintains that level of transparency. Deputy Director Jorgensen: would recommend that this list get moved into an internal tracking but doesn't get reported out the same way the fixed asset list does.

ACTION: Receive and file all reports.

Director Cordero made a motion to receive and file all reports. Director Brown seconded the motion, which carried unanimously.

6. ACTION ITEMS

6.1 Policy Manual Update

- Deputy Director Jorgensen: There is a policy on how to manage the policies. States that each
 policy must be reviewed every two years. In reviewing the existing policy manual, it appears
 that every adopted policy is due for review. Staff recommending a policy review plan for this
 calendar year to get all reviewed and updated. The plan would include staff reviewing the
 policy and proposing recommendations. Staff would present updated draft policies to EMSOC
 for review and input. Policies would then be sent to Legal for their review and feedback. The
 final step would be an action item at the Board Level to review and adopt to proposed policy
 updates. Proposing policy categories and policy numbers.
- 6.1.1 System Status Management Policy
 - At April 15th, 2020 EMSOC Meeting, the System Status Management policy was reviewed with an edit recommending that the policy remove the following section: System Status Management Policy: XI. Patient Transfers. A. Specific Instructions to the ECC. 3. Day Code 2 inter-facility transfer (IFT) that terminate outside of Sacramento or Placer County. b. The initiation of the transfer must not be during peak hours of Monday-Friday 0600-0900 and 1400-1800. This policy update was presented to the Board at the June 24, 2020 meeting and approved but the policy update was never implemented. The updated policy is being presented to the Board for final review and will update the policy at the conclusion of this BOD meeting.

ACTION: Receive Policy Manual Update

ACTION: Approve System Status Management Policy

Director Johnson motioned to receive the policy manual update and approve the system status management policy. Director Cordero seconded the motion, which carried unanimously.

6.2 REACH Ground Transport Agreement

- Director Johnson: This item has come to the Board several times in the past and there have been lots of questions.
- Deputy Director Jorgensen: This agreement was presented at the October 23, 2019 BOD meeting. The agreement is a request from REACH to enter into a Ground Transport Agreement with the JPA. REACH currently has an executed agreement with El Dorado County and CSA-3. This contract closes the agreement loop for REACH. In analyzing prior BOD minutes and speaking with REACH, it seems that the primary concern had to do with language about the JPA billing REACH directly for services and invoicing REACH for services and if this would be a violation of the Master Contract with the County. Staff spoke with the CAO's office on this topic. CAO's office is in support of the agreement and does not see that there is any violation of the language in the Master Contract. The agreement has been to legal for review. The only questions legal had was on mutual indemnification but that was cleared up with the attorney and they had no further concerns.
- Director Moranz: Is there a possibility that a patient could get double billed for services is the JPA is going to bill and REACH is going to bill? The County actually bills for the ambulance. Deputy Director Jorgensen: We would bill REACH directly if they used the JPA medics to taxi the REACH team from the landing zone to the patient location. Director Moranz: The County bills the patient for the ambulance service and REACH bills the patient for air transport. Is that considered double billing? Sue Hennike: When REACH transports someone by air, that service is completely outside the Master Contract. The County doesn't bill the patient, REACH bills the patient. This agreement has to do with mixing the two services. Master contracts says the JPA is required to staff CCT's, whether that is through a sub contract with Marshall or REACH, the JPA pays for that clinical staff. Then the County bills for the CCT. This agreement establishes a contract when a CCT is needed and Marshall staff is unavailable, the JPA can contract with REACH to perform that CCT and REACH will bill the JPA directly for the cost of that CCT crew similar to how Marshall bills the JPA directly for the nursing staff on a CCT. The second component of the agreement has to do with the JPA transporting REACH crew members from the landing zone to the patient location and back to the landing zone. REACH wants to compensate the JPA for that service. The patient doesn't get billed, the JPA can invoice REACH for that service.

- Director Rice: This new agreement won't impact the existing Marshall CCT agreement correct? This agreement would be used if Marshall is unable to provide that CCT staff and REACH has a crew available? Deputy Director Jorgensen: That is correct.
- Director Johnson: there was one question that came up during the original discussion on this agreement that had to do with the County was the provider and the JPA sub-contracts with the County...does this REACH contract better live with the County as the provider rather than the JPA sub-contractor to the County? Sue Hennike: All sensitive to the word "provider" but that shouldn't apply to the REACH contract because it is just focused on the Ground Transport Provider, not the entity with the overall responsibility with providing prehospital emergency care which would be the County. The JPA provides the ground transport. Should not cause any issues with the County or the State.

ACTION: Authorize Executive Director to execute Ground Transport Agreement with REACH. Director Johnson motioned to authorize Executive Director to execute the Ground Transport Agreement with REACH. Director Matthews seconded the motion, which carried unanimously.

6.3 Website Redesign

- Deputy Director Jorgensen: proposal to update the JPA's website. Some legal regulations specific to ADA Website Compliance Content Accessibility Guidelines that the JPA's current website is not in compliance with. The staff report includes language on the most current guidelines. Due to the age and language of the website, it is more cost effective to completely redesign it rather than update the existing site. Staff contacted the current webhost to obtain a proposal. They are familiar with the legal guidelines and familiar with the website. Also contacted Streamline, a subscription-based service which specializes in special districts and JPA's. Current site is Wordpress based. Staff can login and perform site content updates. Updating the website is an immediate need for the JPA. Reviewed both pricing proposals.
- Director Johnson: Is it industry standard to base design charges for the subscription model on the annual operating budget? Deputy Director Jorgensen: That is not industry standard for website developers. Streamline created their program in that subscription model to be able to work with a variety of special districts and JPA's that may have smaller operating budgets but still needed the expertise of someone who can support a special district. Director Johnson: Are we a member of CSDA? Deputy Director Jorgensen: The JPA is not currently a member of CSDA. If we became a member the cost savings we would see on the subscription model would pay for the membership. Director Johnson: Are there any other benefits for the JPA to join CSDA? Deputy Director Jorgensen: CSDA is a great organization. The provide Brown Act training and Board Clerk training. They send a lot of information out to members on changes to the Brown Act and best practices on public meetings. They provide a sample policy manual which can be custom tailored to your individual agency needs. They have an annual conference. It is a good organization to join but not sure that the JPA should join this current fiscal year. The JPA should look into membership in future years.
- Director Johnson: Staff provided two quotes. Does that meet the requirements of the current JPA purchasing policy? Deputy Director Jorgensen: Will review current purchasing policy to determine if this meets that requirement. Director Johnson: review the policy and if we need a third quote, obtain that and bring back to Board.
- Chief Moranz: Compared pricing between two quotes on annual basis broken down by month.
- Paul Gilcrest: Will the JPA retain ownership of any content published with either vendor? Has there been any discussion or review on a volume discount for website redevelopment similar to collaborative agreements on propane costs. Seems like a lot of the JPA members could take on some website update efforts as well. We would get a bulk discount and make taxpayers happy. Director Johnson: Directed staff to look into these questions.
- Director Johnson: This is obviously something that needs to be done. Can we bring this back to the next meeting for additional discussion and action? Deputy Director Jorgensen: thinks so because we can currently show that we are actively working on an update plan. Director Johnson: direct staff to do additional research with the questions that have been raised and review the purchasing policy. Bring the item back to the next meeting with a recommendation for action.

 Director Mathews: Should the website be suspended since we are currently out of compliance and put a message on the site that we are currently updating it? Deputy Director Jorgensen: we do have obligations to post agendas and meeting minutes, but we can add a message to the home page that state's we are working on the issue. Director Johnson: Agrees and likely this is an issue that many special districts are currently facing.

ACTION: Authorize JPA to select vendor for website redesign compliance project.

The Board provided direction to staff for additional research on the proposal.

7. Fiscal Items

7.1 FY 20/21 Budget Update

- Reviewed the current budget year to date revenue vs. expenditures for FY 20/21. Did just receive Quarter 2 Dispatch Bill which will reduce this budget at the next meeting. Staff has identified misc. charges on the JPA accounts that were no longer needed and have made arrangement to cancel those services. Also included individual project reports for each medic unit to breakout the various expenses associated with each medic unit. Looking for expense trends with the various units and object codes.
- Director Johnson: What are the charges associated with Engine 83? Deputy Director Jorgensen: those charges are related to Airgas invoices.
- 7.2 FY 21/22 Budget Planning
 - Deputy Director Jorgensen presented the Board with the preliminary budget for 21/22. Will continue to refine the budget process for next fiscal year.

ACTION: Receive and file FY 20/21 and FY 21/22 Budget Process.

Director Johnson motioned to receive and file FY 20/21 and FY 21/22 Budget Process. Director Matthews seconded the motion, which carried unanimously.

8. Board of Director Questions & Comments

CAL FIRE ECC AEU: Chief Blankenheim: No updates.

CAL FIRE Cameron Park: Chief Moranz: No updates.

Diamond Springs / El Dorado Fire: Chief Ransdell: No updates.

<u>El Dorado County Fire</u>: Chief Cordero: Interview & testing for Firefighter/Paramedics & Firefighter/EMTs beginning of March.

<u>El Dorado Hills Fire</u>: Chief Johnson: Firefighter/Paramedic Lateral and Entry Level recruitment closing tomorrow. Defensible Space Position open for recruitment...closes in a few weeks. Prevention Specialist open for recruitment. Captain's test in motion. Candidates are moving on to manipulative portion of the process. We will be requesting proctors to assist with the manipulative phase.

Garden Valley: Chief Szczepanik: No updates.

Georgetown Fire: Chief Brown: No updates.

<u>Marshall Medical Center</u>: Director Rice: Marshall is down to 3 COVID patients in hospital today from a high of 37 on Jan 11. Thank for your partnership in getting thru this crisis. Appreciate the good communication and collaboration between the teams with regards to the skilled nursing facilities and transporting patients vs. keeping patients in place. SNFs seeing decline in COVID patients. Residents have been vaccinated. Really appreciate the great teamwork and collaboration.

<u>Mosquito Fire</u>: Chief Rosevear: We are in the process of County certification for 3 medics. Special Thank You to Chief Brown, Chief Ransdell and Chief Gaines for their assistance with ride-alongs and FTOs. Two of the three Paramedics are still waiting on their P numbers. There appears to be a backlog at the State EMSA. Once they are fully accredited MOS Fire will have a total of 5 medics on staff. Met with Guy and Dr. Brazzel and received tentative approval for a part-time ALS program. Some concern with Dr. Brazzel's departure that there may be a delay in final approvals but have reached out to Guy at the County to get an update on the application.

<u>Pioneer Fire</u>: Chief Matthews: Finishing joint recruitment process with Amador Fire Protection District. Also have some promotional opportunities. Have some new equipment coming. Working on a few grants. Appreciate the professionalism of the meetings. <u>Rescue Fire</u>: *covered during El Dorado Hills Fire Report* Chief Johnson: Personnel challenges. Working on hiring process for open position to maintain minimum daily staffing.

9. Good and Welfare

<u>El Dorado County CAO</u>: *moved to Good and Welfare at request of Board Chair* Sue Hennike: Will combine CAO Report with LEMSA Report. Guy Valente started with the County. He is working on introduction meetings with the various agencies. The LEMSA is moving forward with filling the CQI position. Requesting budget to make it fulltime and revisit job classification to ensure it meets the needs of the position. Working on temporary contract with the Medical Director from Tuolumne County while we work with HR to make that a permanently outsourced position which will then go to the Board approval. Asked Michelle to schedule meetings with the Executive Director's from JPA's to talk about options, plans going forward and get feedback on the medical director position. Be on the lookout for the meeting invitations.

<u>El Dorado County LEMSA</u>: *moved to Good and Welfare at request of Board Chair* Report combined with CAO report.

<u>Executive Director Veerkamp</u>: Talked with Arrow. Two of the medic units there for remount have been remounted and working on trim. During inventory review we discovered that we are missing pink slips for all of backup units. Looking for any ideas where those may be. We thought they may be at station 21 but so far have not located them. Copies are in office but not the originals. We have the originals for the front line units but not the backups, including the 2 that are in for remount.

On EOC call this morning...questions on who is being vaccinated. Predominantly vaccinations have been focused on seniors and have the supporting data to show that. There still are public questions and scrutiny on who is getting vaccinated. The County has numerous vaccination clinics: CVS and Safeway receive their vaccine doses thru federal distribution. EDH Fire, Public Health and Red hawk all receive vaccine dosages thru County distribution. We continue to offer support for the vaccine clinics. The biggest issue is the vaccine. So far, 37,000 doses given in County, with an additional 6,500 dosages available. Hoping to see an increase in vaccination as the weather warms and more doses become available.

<u>Chief Johnson</u>: Tim White, Director for EHD Fire joined the EDH Fire JPA committee. Will be attending these meetings now. Welcome to the group.

EDH Fire is hosting the 2nd vaccination clinic at station 86 this weekend. This clinic is targeted towards those age 75 and older and teachers. This clinic will be a test of the system. Previous clinics saw 380-425 people. The clinic this weekend is expected to vaccinate closer to 700 people. Would like to offer kudos to Chief Lilienthal. He has done an outstanding job with our COVID response not only at EDH Fire but also the County as a whole. Chief Lilienthal is being recognized by the City of South Lake Tahoe on March 2nd as a hero in the COVID response.

<u>Chief Matthews</u>: Would like to express sincere Thank You to Chief Lilienthal for all the work he has done.

10. Adjournment: 1048